

## Guidelines for the use of Mobile-ID

### What should be done to use the Mobile-ID service?

- The customer can subscribe to the Mobile-ID service at EMT or Elion representations. A precondition for using the Mobile-ID service is the replacement of the existing SIM card with a new one. The customer is charged for the replacement of the card in accordance with the current price list of the respective telecommunications company.
- After subscription the Mobile-ID service has to be activated by means of the ID card on [www.id.ee/mobiil](http://www.id.ee/mobiil). To activate the Mobile-ID service the customer has to insert his/her ID-card to the card reader and enter PIN1. After Mobile-ID has been activated, the customer can use the service immediately.
- The certificates of Mobile-ID are valid for five years. After that the SIM-card has to be replaced with a new one.

### To enter Sampo Internet Bank using Mobile-ID:

- Open Sampo Pank's website on [www.sampopank.ee](http://www.sampopank.ee);
- Enter your user ID;
- Click the button „Enter with Mobile-ID“.
- Compare the verification codes in the mobile phone with the codes on the logon page of Sampo Internet Bank.
- If the codes are the same, confirm it in the mobile phone with Mobile-ID PIN1.

### Use the Mobile-ID service safely!

- To avoid the fraudulent use of Mobile-ID, neither give your mobile phone to anybody nor disclose your Mobile-ID PIN-codes to third persons;
- If possible, change PIN1 and PIN2 of your Mobile-ID immediately after receiving the new Mobile-ID SIM card.
- Be certain to use different digit combinations for PIN1 and PIN2.
- Never use simple combinations (0000, 1111, 1234, etc) for PIN code. Also, avoid using your birth date, the number of your house or apartment, etc.
- If you lend your mobile phone to another person, do not disclose him/her the PIN- and/or PUK-codes of your Mobile-ID;
- The PUK code will be locked after three incorrect entries as well. The SIM card must be replaced if the PUK code has been locked or lost.

### Information about Mobile-ID and its use is available as follows:

- [www.id.ee/mobiil](http://www.id.ee/mobiil)
- Information on the Mobile-ID service: [www.emt.ee](http://www.emt.ee)
- EMT's free info line (24h): 123
- **NB!** Upon loss of the mobile phone or the SIM and/or PIN/PUK codes of your Mobile-ID, be sure to immediately notify EMT by calling free customer service line (24h) on 123. To restart the service and/or receive a new SIM-card please go to the nearest EMT or Elion representation.